



CORONA VIRUS SCAM ALERT

WEST YORKSHIRE TRADING STANDARDS NEWSLETTER

West Yorkshire Trading Standards has seen an increase in the number of COVID-19 related scams.

What Scams are trending at the moment in West Yorkshire?

- On Phishing emails asking for NHS Donations, containing malicious attachments or links.
- Phishing emails regarding medical advice to protect yourself against Covid -19 or purporting to be from employers, malicious links attached to email which may download malicious software.

TOP Tip Stay protected online: Make sure your laptop or computer has up to date anti-virus software installed

- Job Scams- Internet adverts on social media for employment opportunities for key worker positions, adverts asking for an upfront fee for vetting checks to be carried out.
- **O4** Fake holiday refund websites being created and advertised on Social Media.
- Doorstep callers purporting to be from Age UK, with clipboards offering to carry out shopping for elderly residents. Asking for card details upfront.
- Doorstep callers offering to 'disinfect' gardens for older people whilst the offending took place outside of WY, the perpetrators live in the County.

Miracle Cure Scams- Claims Chinese herbal medicine is being used to treat Covid 19 infected patients in China with 'very good results'.

DOORSTEP CRIMINALS TAKING ADVANTAGE OF THE PANDEMIC

Top tips

YOUR DOORSTEP YOUR DECISION

If you feel pressured, ask the person to leave.

FRIENDS AND FAMILY ARE BEST

Support from
trusted friends, family or
neighbours is ideal. Be vigilant
for strangers offering services at the
door that may want to take
advantage.

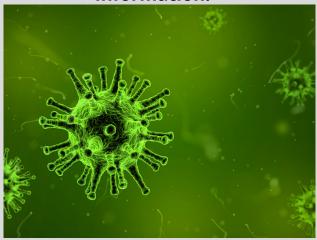
NO SNAP DECISIONS

Take time to talk to someone you trust before you make any decisions.

DO THE CHECKS

You can check ID badges and contact associations to check membership registrations yourself.
Call the telephone number of the organisation, obtain this number yourself, not from the person at the door.

Please be vigilant, bogus doorstep callers are offering fake Covid-19 testing. If you think you have the virus, contact NHS 111 for more information.



There has been a lot of misinformation online and on Social Media. Be sure to stay updated with the right information Found on the Official Government website.

Report to us:

New mailbox to deal with reports of Covid-19 Scams in West Yorkshire:
Covid19Scams@wyjs.org.uk

Report complaints to Citizens Advice

Consumer Helpline: 0808

223 1133

Report scams to Action Fraud: 0300 123 2040

APRIL 2020 PAGE | 02